



May 8, 2020

**\*\*\* IMPORTANT MESSAGE REGARDING RE-OPENING OF TUBS LOCATIONS \*\*\***

In accordance with the provincial government, beginning May 9, 2020, our stores will be open for customer entry.

As of May 9 2020, All Tubs Locations will be open  
**Monday to Saturday, 10:00 am to 5:00 pm**

We remain committed to the health and safety of our customers and associates, and will continue to maintain the necessary safety measures we have put in place in our stores over the last several weeks. These include:

- Limiting the number of customers allowed into our stores at one time and asking that customer avoid shopping in groups to abide by social and physical distancing guidelines.
- Installing plexiglass screens at reception areas and adding signage to help clients and associates maintain a safe distance from one another.
- Increasing the frequency of cleaning & disinfecting surfaces throughout the stores.
- Offering convenient pick-up and delivery options to limit store traffic.

Please note that as we re-open our stores, we will be doing so in a cautious manner. Certain services will initially be limited. They include;

- Maintaining a limited customer pickup schedule (see pickup schedule below).
- Potential delays in receiving products from our supplier partners and vendors.
- Potential delays in service or warranty of products from our supplier partners and vendors.
- Stores will only begin accepting returns on May 19<sup>th</sup>.

**Curb Side Pickup Service** is available to the public at all our locations but require scheduling. Scheduling can be made through our coordinator. The curb side pick schedule is as follows:

Curb Side Pick-Up and Return Schedule Days					
Store	Monday	Tuesday	Wednesday	Thursday	Friday
Etobicoke	10am – 5pm		10am – 5pm		
Samor		10am – 5pm		10am – 5pm	
Mississauga	1:30pm – 3pm		1:30pm – 3pm		
Markham		10am – 5pm		10am – 5pm	
Brampton	10am – 5pm		10am – 5pm		10am – 5pm

**\*\*\*\* PICKUPS MUST BE SCHEDULED 24 HRS IN ADVANCE**

Coordinator can be reached by phone or email at:  
Phone: (416) 640-8827  
Email: [orders@tubs.com](mailto:orders@tubs.com)

**Delivery To Your Doorstep** is available to anyone who has already made purchases or wishes to make a purchase and is in need of this essential service. Please contact the coordinating department to make any delivery requests.

Our **Service Department** is also available and can be reached by email [service@tubs.com](mailto:service@tubs.com).

ETOBICOKE	OLGA MASURAGINA	OLGAM@TUBS.COM	EXT. 2224
	MIA YAMAGISHI	MIA@TUBS.COM	EXT. 2223
	JOHN GILLIES	JOHNG@TUBS.COM	EXT. 2225
	OKSANA TRYKOZENKO	OKSANA@TUBS.COM	EXT. 2226
TORONTO	SIL CAVALIERE	SILC@TUBS.COM	EXT. 2415
	ANDRE LARRIVEE	ANDRE@TUBS.COM	EXT. 2422
	MADHEE KULKARNI	MADHEE@TUBS.COM	EXT. 2423
MARKHAM	NOSH KAVARANA	NOSH@TUBS.COM	EXT. 2766
	DANIELA BARTI	DANIELA@TUBS.COM	EXT. 2762
MISSISSAUGA	JASJIT HAYER	JASJIT@TUBS.COM	EXT. 2320
	FRANK SPIZZIRRI	FRANK@TUBS.COM	EXT. 2321
BRAMPTON	PAUL HANSPAL	PAUL@TUBS.COM	EXT. 2134

We are currently preparing the launch of our transactional E-Commerce site to better facilitate all your renovation needs. This site will be available soon. Thank you for your patience as we navigate Covid-19 together with the safety of our customers and team in mind.

Sincerely,

The TUBS Team